

NON-IMMIGRANT VISAS

Before applying for a non-immigrant visa (NIV), consider carefully whether you are qualified for the visa you intend to apply for. Nonimmigrant visas are for **temporary stays** in the United States and are not for refugees. There are no nonimmigrant visas for refugees. If you apply for a nonimmigrant visa but do not intend to leave the United States, your application will be refused.

ALL VISA FEES ARE NON-REFUNDABLE, regardless of outcome. The US visa application fees paid in Ukraine cannot be used for a visa application in Austria or any other country. You must pay the visa application fee in the country where you intent to apply.

If you are not qualified for a nonimmigrant visa, you may wish to refer to the humanitarian assistance information below.

Begin by carefully reading this website for information about B1/B2 visitor visas: <https://www.ustraveldocs.com/at/at-niv-typeb1b2.asp>

If you wish to apply for a visitor's visa, click on the link below to complete the application, pay the visa fee and schedule your appointment (as a resident applicant). Please note we have a very long wait time for B1/B2 visa appointments: <https://www.ustraveldocs.com/at/at-niv-visaapply.asp>

REFUGEE, ASYLUM AND HUMANITARIAN PAROLE

The U.S. Embassy in Vienna does not process applications for U.S. refugees.

- **There are no visas for refugees for travel to the United States.**
- **You cannot claim Asylum from outside the United States.**

In almost all cases, persons seeking refugee status must apply through local authorities first, in this case Austria. Please visit the **UNHCR Austria** website (Ukrainian, Russian, English, German): <https://help.unhcr.org/austria/>

Майже всі справи про біженців в іноземних країнах спочатку розглядаються місцевою владою, у даному випадку австрійським урядом. Будь ласка, відвідайте веб-сайт UNHCR Austria (українська, російська, англійська, німецька): <https://help.unhcr.org/austria/>

Visit the U.S. Citizenship & Immigration (USCIS) website pages below for more information about U.S. refugee, asylum and Humanitarian Parole options:

- <https://www.uscis.gov/humanitarian/refugees-and-asylum/refugees>
- <https://www.uscis.gov/forms/explore-my-options/humanitarian-parole>

If you are an Austrian citizen, Austrian Permanent Resident or hold Austrian Protected Persons status (grey travel document) and are inquiring about family in Ukraine, please contact the Austrian Federal Ministry for Europe, Integration and Foreign Affairs -- Citizens' Service and Crisis Management

Abroad: <https://www.bmeia.gv.at/ministerium/geschaeftseinteilung/organisation/show/abteilung-iv1/>

E-Mail: abtiv1@bmeia.gv.at

HUMANITARIAN ASSISTANCE IN AUSTRIA

Якщо Ви потребуєте допомоги і розмовляєте українською, зателефонуйте, будь ласка, до наступних установ: BBU – Федеральна агенція у справах підтримки та допомоги (державна допомога): +43 1 2676 870 9460, Caritas (громадська організація – недержавна допомога): +43 5 1776 380.

If you need help and speak Ukrainian, please call the following authorities: BBU - Federal Agency for Support and Assistance (state aid): +43 1 2676 870 9460, Caritas (non-governmental organization - non-governmental aid): +43 5 1776 380.

VIENNA WELCOME CENTER: The City of Vienna has organized an arrival center for refugees from Ukraine to assist with accommodation and initial information. The center is located at Die Sport-&-Fun-Halle, Engerthstraße 267/269, Vienna (near Stadion U2 metro station).

The U.S. Government is continuing to closely monitor events and carefully assess conditions in Ukraine. The safety and security of U.S. citizens overseas and their immediate family members remain our top priority.

U.S. IMMIGRANT VISA INFORMATION

Immigrant Visa (IV) cases that were already approved and pending with U.S. Embassy Kyiv have been automatically transferred to the U.S. Consulate General in Frankfurt, Germany – the primary consulate handling all Kyiv IV cases. Please email FrankfurtVisaInquiries@state.gov, and use subject line: “C22 - UKRAINE – FULL NAME”.

If both the petitioner and applicant(s) are physically present in AUSTRIA please contact ConsulateVienna@state.gov to discuss your options.

If you are a U.S. citizen with a Ukrainian fiancée/fiancé in AUSTRIA seeking to travel to the United States on a K1 visa:

You ***must have*** an approved I-129F from United States Citizenship and Immigration Services (USCIS) before applying for a K-1 visa at a U.S. embassy or consulate abroad. If you filed an I-129F petition with USCIS that has not yet been approved, you can request an expedite for USCIS processing at <https://www.uscis.gov/forms/filing-guidance/how-to-make-an-expedite-request>. U.S. consulates and embassies are not authorized to accept locally filed I-129F petitions.

If you are a U.S. citizen seeking to file an I-130 on behalf of your IMMEDIATE FAMILY ONLY (spouse, children, or parents):

If you have not yet filed an I-130 petition but wish to do so, you may contact U.S. Consulate General Frankfurt at frnuscisinquiries@state.gov to request local filing in Frankfurt. Please note that Frankfurt is only accepting I-130 petitions ***filed by U.S. citizens on behalf of their spouse, child(ren) (under age 21) or parent(s)***. Both the petitioner and the applicant(s) must be physically present in Germany. In extremely urgent circumstances, U.S. Consular Section Vienna will consider accepting local filing. Contact ConsulateVienna@state.gov to discuss your case.

IMPORTANT NOTE: IV cases can take 1 – 2 weeks or longer to process. Applicants must be prepared to financially support their stay while in Vienna, including all required visa fees, mandatory medical exam fees, lodging and transportation costs, etc. **The Embassy does NOT provide financial assistance to IV applicants.**

INFORMATION FOR U.S. CITIZENS AND LEGAL PERMANENT RESIDENTS (GREEN CARD HOLDERS)

If you are currently in Austria and require consular services (U.S. passports, Consular Reports of Birth Abroad), please email ConsulateVienna@state.gov or call +43 1 31 339 7535. The Consular Section is located at Parkring 12A (Marriott Hotel Building), Vienna, Austria.

U.S. citizens and Legal Permanent Residents still in Ukraine should immediately depart Ukraine by any means possible. U.S. citizens in Ukraine should be aware that the U.S. government are not be able to evacuate U.S. citizens from within Ukraine. Please see links below for detailed information:

- [Department of State Ukraine Information Page](#)
- [U.S. Embassy in Poland](#) (Primary post handling U.S. citizen evacuees.)
- [U.S. Embassy in Slovakia](#)
- [U.S. Embassy in Romania](#)

U.S. citizens who chose to remain in Ukraine and do not depart immediately, as advised, should complete [this online form](#), so we may communicate with you.

We encourage U.S. citizens to enroll in the Department of State's [Smart Traveler Enrollment Program \(STEP\)](#). STEP enrollment gives you the latest security updates and makes it easier for the U.S. Embassy to contact you in an emergency.

The U.S. Department of State has established a 24-hour call center for U.S. citizens seeking safety in Ukraine. The call center may be reached at +1 606 260 4379 (outside the U.S.) or +1 833 741 2777 (from the U.S.).